



# Windows 2003 Server Foundation Course

## Course Aim

The course will provide delegates with the skills necessary to install, configure and maintain a server running the Windows 2003 Server to the level required to support the Agresso product suite.

## Pre-requisites

Experience of one or more of MSDOS or Unix Operating systems is a pre-requisite of attending the course.

## Suggested Attendees

The course is designed for members of staff who provide "first - level" support for servers running Windows 2003 Server

## Course Content

### Introduction Windows 2003 Server

- ⇒ Windows 2003 Professional
- ⇒ Windows 2003 Server
- ⇒ Workgroup & Domain Structure

### Installation

- ⇒ Installing Windows 2003 Server

### Server Configuration

- ⇒ Server Types
- ⇒ Configuring a Server
- ⇒ Networking

### System Basics

- ⇒ Desktop Features
- ⇒ Windows Explorer
- ⇒ System Shutdown and Boot up

### Users and Groups

- ⇒ Creating Users
- ⇒ Creating Groups

### Computer Management

- ⇒ Event Viewer
- ⇒ System Information
- ⇒ Logs and Alerts

### Storage Management

- ⇒ Disk Management
- ⇒ Disk Defragmentation

### Services

- ⇒ Managing services
- ⇒ Security
- ⇒ Account Policies
- ⇒ User Rights

### Troubleshooting

- ⇒ Regular Tasks
- ⇒ Error Messages

## Course Objectives

On completion of this course, the delegate should be able to:

- ⇒ install and configure a Windows 2003 environment to run Agresso products
- ⇒ create Users and Groups
- ⇒ add printers to a Windows 2003 network
- ⇒ plan and support user activities
- ⇒ effectively troubleshoot a Windows 2003 system

## Methodology

The course provides a practical "hands on" approach and tutorials to various aspects of the Windows 2003.

### Duration

1 day  
From 9.30 a.m. - 17.00 p.m.

### Location

Agresso's Swansea Training Centre

### Cost

£350 plus VAT, per delegate, per day.