



## *Service Content*

- **Support/Consultancy**

Agresso offer Support/Consultancy in all area's of application shaping. From the initial business requirements, on both the technical and organisational level, to programming and implementation.

### *Course Objectives*

Our objective for personalized WEB development is to allow an Institution to take full advantage of the resource availability, technical and product expertise and business experience of the Agresso staff by shaping the Agresso QL products around the business critical processes or an organisation whilst retaining full control over the finished product for on-going tailoring.

### *Methodology*

In order for Agresso to Consult/Support your organisation you should have all the necessary development skills required for application shaping. For example where Agresso could be of great benefit may be in the Consultancy on both Agresso Business Objects and Agresso QLF or Agresso QLS tables.

### *Duration*

1 day  
From 10.00 a.m. - 16.30 p.m.

### *Location*

Agresso's Swansea Training  
Centre or customer site

### *Cost*

A comprehensive schedule for cost will be developed and agreed with you before starting any work