



Course Aim

The aim of the Schools Scripting Training Course is to provide the attendee with the ability to identify suitable scripting areas, create and manage questions and scripts.

Pre-requisites

The user must have completed training on at least one CRM module course.

Suggested Attendees

This course is intended to provide detailed training of how to identify relevant scripting areas, how to setup script questions and scripts. It is advised that at least one of the attendees has some technical knowledge, preferably in WEB

Course Content

Scripting

- Identifying potential Scripting Areas
- Recording Questions
- *Building JavaScript functionality*
- *Creating Scripts*
- *Running Scripts*

Course Objectives

The attendee will obtain the skills to successfully record & manage Scripts by understanding the relevant functional areas of Agresso CRM.

Methodology

An overview of the system setup functionality of Microsoft CRM, which is followed up by hands on training provided by the course leader to reinforce all aspects of the training.

Duration

1 day
From 10.00 a.m. - 16.30 p.m.

Location

Agresso's Swansea Training
Centre or customer site

Cost

POA - dependant on location.

